

NEW TRAINING
November 5, 2011

Patient Advocacy 101

Presented by Patty Skolnik ~ Citizens for Patient Safety
& The Empowered Patient Coalition

After completion of this workshop, participants will be able to:

- Understand what patient safety is and its importance.
- Identify who could or should not be an advocate.
- Learn the duties, responsibilities, and barriers for a patient advocate.
- Identify hospital staff and their primary duties to patients.
- Learn how to properly communicate and partner with the healthcare team.
- Learn what shared decision making is and patient centeredness.
- Learn what to do if you have a concern (staff member, hospital, insurance)
- Discuss the culture of less blame and more solutions....Partner not Panic.
- Learn how to use the patient safety Patient Medical Journal:

~Finding Your Way Through a Safe Health Care Journey

DETAILS

- November 5, 2011 from 10am to 4pm
- To be held at University Of Colorado Hospital
L15 A01 (Academic Building), L15-7000 Board Room
- Lunch and Patient Medical Journal included for this free class
- Please **RSVP** to Jaclyn Griffin at Jaclyn.Griffin@uch.edu
- Please contact Patty Skolnik for more information ~ 303-226-5526

